Maintenance Tasks

Reinstalling FastManager

First, go to Windows Control Panel \rightarrow "Programs" and UNinstall FastManager Updates

If you are unable to do this, or it is a new computer, simply follow the **normal install steps** from the beginning

Programs and Features					
← → × ↑ 🖬 > Control 8	Panel > Programs > Programs and Features			~	ල් Search Program
Control Panel Home	Uninstall or change a program				
View installed undates	To uninstall a second call of it form the list and then	disk Uninstall Changes as Densis			
Turn Windows features on or	To uninstall a program, select it from the list and then	click Uninstall, Change, or Repair.			
off	Organize 👻 Uninstall				
	Name	Publisher	Installed On	Size	Version
	7-Zip 19.00 (x64)	Igor Pavlov	11/14/2019	4.96 MB	19.00
	Active Directory Authentication Library for SQL Se	Microsoft Corporation	11/14/2019	3.15 MB	15.0.1300.359
	Browser for SQL Server 2019	Microsoft Corporation	11/14/2019	11.0 MB	15.0.2000.5
	FastManager	JCW Software LLC	11/27/2019		2014.0.75
	FastManager Updates	JCW Software LLC	12/17/2019		2017.0.48
	Google Chrome	Google LLC	12/13/2019		79.0.3945.79
	#IrfanView 4.52 (64-bit)	Irfan Skiljan	11/15/2019	6.50 MB	4.52
	① Microsoft Access Runtime 2013 。	Microsoft Corporation	11/15/2019		15.0.4569.1506
	Microsoft Help Viewer 2.3	Microsoft Corporation	11/14/2019	12.1 MB	2.3.28107
	Microsoft ODBC Driver 13 for SQL Server	Microsoft Corporation	11/15/2019	8.50 MB	14.0.1000.169
	Microsoft ODBC Driver 17 for SQL Server	Microsoft Corporation	11/14/2019	4.32 MB	17.4.0.1
	Microsoft Office Professional Plus 2016	Microsoft Corporation	11/15/2019		16.0.4266.1001
	Microsoft OLE DB Driver for SQL Server	Microsoft Corporation	11/14/2019	8.00 MB	18.2.3.0
	Microsoft SQL Server 2012 Native Client	Microsoft Corporation	11/14/2019	9.71 MB	11.4.7462.6
	Microsoft SQL Server 2017 (64-bit)	Microsoft Corporation	11/15/2019		
	Microsoft SQL Server 2017 Setup (English)	Microsoft Corporation	11/15/2019	42.1 MB	14.0.1000.169
	Microsoft SQL Server 2017 T-SQL Language Service	Microsoft Corporation	11/15/2019	7.92 MB	14.0.1000.169
	Microsoft SQL Server 2019 (64-bit)	Microsoft Corporation	11/14/2019		
	Microsoft SQL Server 2019 Setup (English)	Microsoft Corporation	11/14/2019	40.3 MB	15.0.2000.5
	Microsoft SQL Server 2019 T-SQL Language Service	Microsoft Corporation	11/14/2019	9.05 MB	15.0.2000.5

After that, also uninstall FastManager

→ * ↑ O > Control	ol Panel > Programs > Programs and Features			~	Search Pro
Control Panel Home	Uninstall or change a program				
View installed updates	To uninstall a program, select it from the list and then	click Uninstall, Change, or Rep	air.		
Turn Windows features on o	r				
off	Organize 👻 Uninstall Change				
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	offer and the second se	Irfan Skiljan	11/15/2019	6.50 MB	4.52
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	Microsoft SQL Server 2019 Setup (English)	Microsoft Corporation	11/14/2019	40.3 MB	15.0.2000.5
	Microsoft SQL Server 2019 T-SQL Language Service	Microsoft Corporation	11/14/2019	9.05 MB	15.0.2000.5

Then reboot the computer and follow the **normal install steps** from the beginning.

Don't forget to Update after (re)installing

Moving FastManager

On the **old** computer (the one being replaced)

First, make a note of the path to your Company Database, your Serial Number, and the program version number:

Database Location	Serial Number	Program Version #
Database File: \\FMNB\FastManager\Data\db.qdb		Serial # ERROLL Version: 2017.71

Next, deauthorize the computer:

In FastManager, go to Help \rightarrow Reset License

You can do this on ANY computer that has FastManager installed.

Doing this will actually reset all your licenses,

• Existing installs will automatically re-verify in the background the next time that FastManager is restarted. But any unused licenses will be available so that you can register any new installs

deauthorize.mp4

On the new computer:

Follow the normal install steps from the beginning.



Update FastManager

The process for updating FastManager is simply a matter of downloading the update from our updates page, and then installing it on the computer:

• Go to www.fastmanager.com and check on the home page under the Latest Update announcement (to the right of the page



- Then click on the link to be taken to the downloads page
- From there you can download the latest update





• Locate the file fastmanagerupdate_201xxx.exe in your downloads folder

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Desktop	FactManager Setup.eve		M Application	65 889 KR			
Cropbox	fastmanagerupdate 201487.exe	2/1/2017 9-28 Al	Application	22,960 KB			
S Recent places	FileZilla_3.24.0_win32-setup.exe	1/23/2017 12:59	PM Application	6,590 KB			
Actalogs_TMP	D Firefox Setup Stub 50.1.0.exe	1/11/2017 2:17 9	M Application	238 KB			
Lustomer_Data_Tmp	Oit-2.11.0-32-bit.exe	12/8/2016 4:20 \$	M Application	33,594 KB			
FastManager (vboxsrv)	UbreOffice_5.2.5_Win_x86.msi	2/9/2017 11:40 /	M Windows Inst	aller 218,532 KB			
J. NextCloud	# Nextcloud-2.2.4.2-setup.exe	10/12/2016 3:13	PM Application	38,770 KB			
	sTicket-v1.10.zip	1/6/2017 10:29 /	M Compressed	(zipp 8,486 KB			
Nomegroup	pm14free_x64_eng.exe	11/22/2016 8:55	AM Application	51,848 KB			
	b SDelete.zip	11/14/2016 12:3	Compressed ((zipp 152 KB			
1 This PC							
🗽 Desktop							
Documents						*	
Downloads							
Music							
Ja Pictures							
Shared (home)							
Jideos							

- double-click the file to start the install process
- accept all the defaults
- reboot if prompted



If you have FastManager installed on multiple computers, it is important that you update all of them to the same Revision Number

Moving The Database

Please See: Moving FastManager's Database

From: https://docs.fastmanager.com/ - FastManager Help Manual

Permanent link: https://docs.fastmanager.com/maintenance/reinstall

Last update: 2022/12/28 13:21

