

# Maintenance

## Maintaining FastManager

Your subscription to FastManager includes \*unlimited\* Maintenance, Support and access to any Updates that may be released from time to time.



Remember to check our [Updates Page](#) regularly to see if you have the latest revision.

If you have any questions or problems, feel free to head to the [HelpDesk](#) to get assistance

## Update FastManager



Although in most cases you will only need to install the latest update, there may be some situations where you need to reinstall first.

If you're experiencing problems like glitches, slowness, hanging or "lag" - consider doing a [Clean Reinstall](#) prior to installing any updates.

The process for updating FastManager is simply a matter of downloading the update from [our updates page](#), and then installing it on the computer:

- Go to [www.fastmanager.com](http://www.fastmanager.com) and check on the home page under the Latest Update announcement (to the right of the page)



The image shows the homepage of the FastManager website. The header features the FastManager logo and navigation links: HOME, EXPLORE, DOWNLOAD, PURCHASE, SUPPORT, ABOUT, CONTACT US, and WEBMAIL. The main content area is divided into several sections. On the left, there are links for '1-888-728-8718', 'Live Support ONLINE', 'DEMO VIDEO', and 'FREE TRIAL'. The center section welcomes users and lists features like 'Create Quotations', 'Create Work Orders', 'Create Invoices', 'Process Payments', 'Schedule Production', 'Track Order Details', 'Export to QuickBooks', and 'And much more...'. To the right, there is a 'SUPPORT' section with a 'REMOTE SUPPORT' form and a 'Latest Update' section. The 'Latest Update' section, highlighted with a red box, announces the 'April 20 2016 - Rev 2014.86' update and includes a red arrow pointing to the 'Update Now' link. Below this is a 'Company Highlights' section.

**1-888-728-8718**  
Office Hours: 9am to 5pm EST

**Live Support ONLINE**

**DEMO VIDEO**  
Only 15 minutes

**FREE TRIAL**

**Welcome to FastManager.com.**  
Business Management Software for Screen Printing and Embroidery Companies.

With FastManager you can...

- Create Quotations
- Create Work Orders
- Create Invoices
- Process Payments
- Schedule Production
- Track Order Details such as ink/thread colors
- Export to QuickBooks
- And much more...

**TIME IS MONEY!**  
When it comes to running your business you know that time is money.  
FastManager will save you time and therefore money!  
Don't just take our word for it. [Click here](#) to see the results of our customer survey.

**SUPPORT**

**REMOTE SUPPORT**  
6 Digit Pin Code

**Latest Update**  
April 20 2016 - Rev 2014.86  
Do you have the latest FastManager update. Each new revision is packed with new features, most of them suggested by our customers.  
[Update Now](#)

**Company Highlights**

- Then click on the link to be taken to the downloads page
- From there you can download the latest update



The image shows the 'FastManager update manager' page. The header is identical to the homepage. The main content area has a 'Welcome to the FastManager update manager.' section with a photo of a hand using a mouse. It states: 'Our latest revision is 2014.86. Please remember to run this update routine on every computer that FastManager installed on it. Every computer should run the same revision. You need to have FastManager installed on your computer in order to run these update patches. You can also run these updates to downgrade to a previous version.' Below this is a 'PLEASE NOTE: You only need to run the latest update. All previous updates are included in the latest update'. The page lists two updates. The first update, 'April 20 2016 - Version 2014 Revision 86', is highlighted with a red box and has a red arrow pointing to the 'Download' link. The second update, 'November 06 2015 - Version 2014 Revision 85', is also listed with a 'Download' link.

**Welcome to the FastManager update manager.**  
Our latest revision is 2014.86. Please remember to run this update routine on every computer that FastManager installed on it. Every computer should run the same revision.  
You need to have FastManager installed on your computer in order to run these update patches.  
You can also run these updates to downgrade to a previous version.

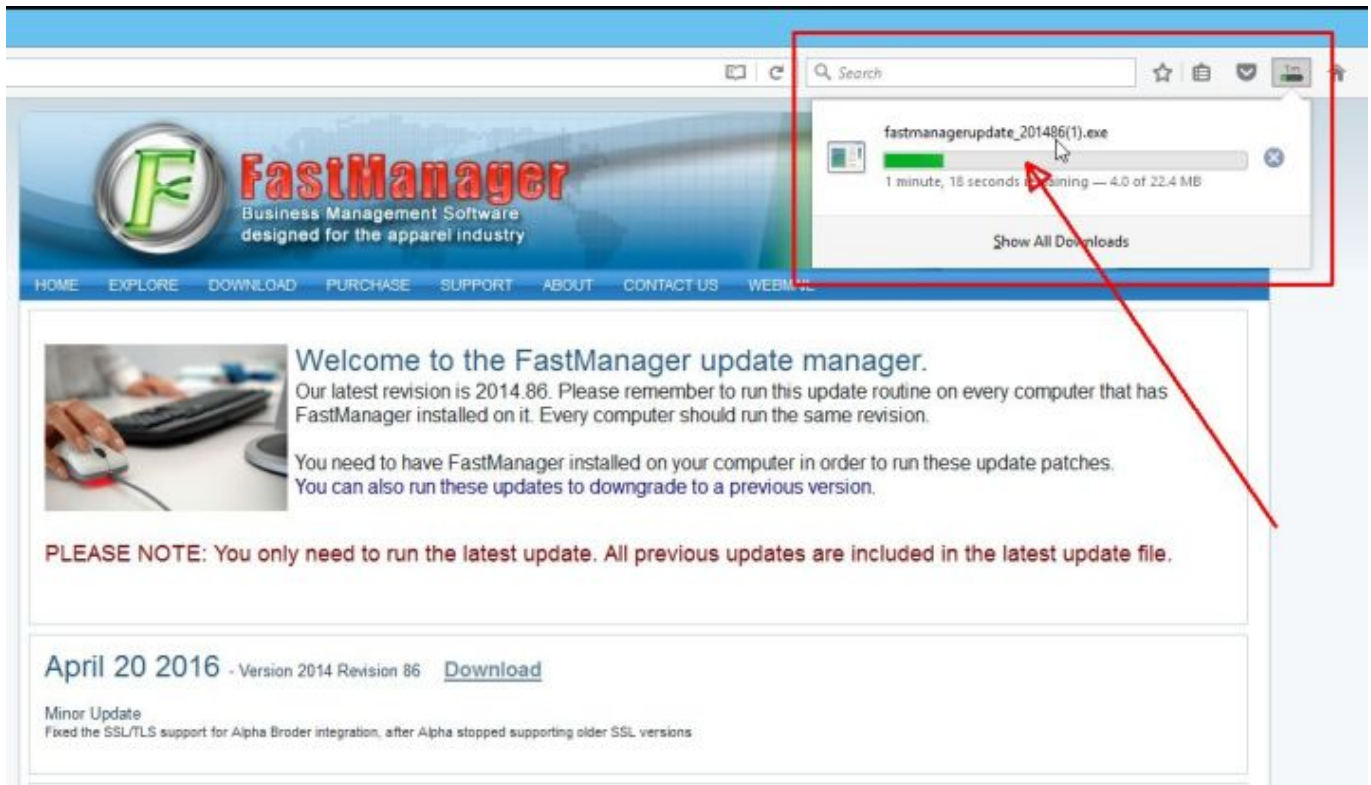
**PLEASE NOTE: You only need to run the latest update. All previous updates are included in the latest update**

**April 20 2016 - Version 2014 Revision 86** [Download](#)

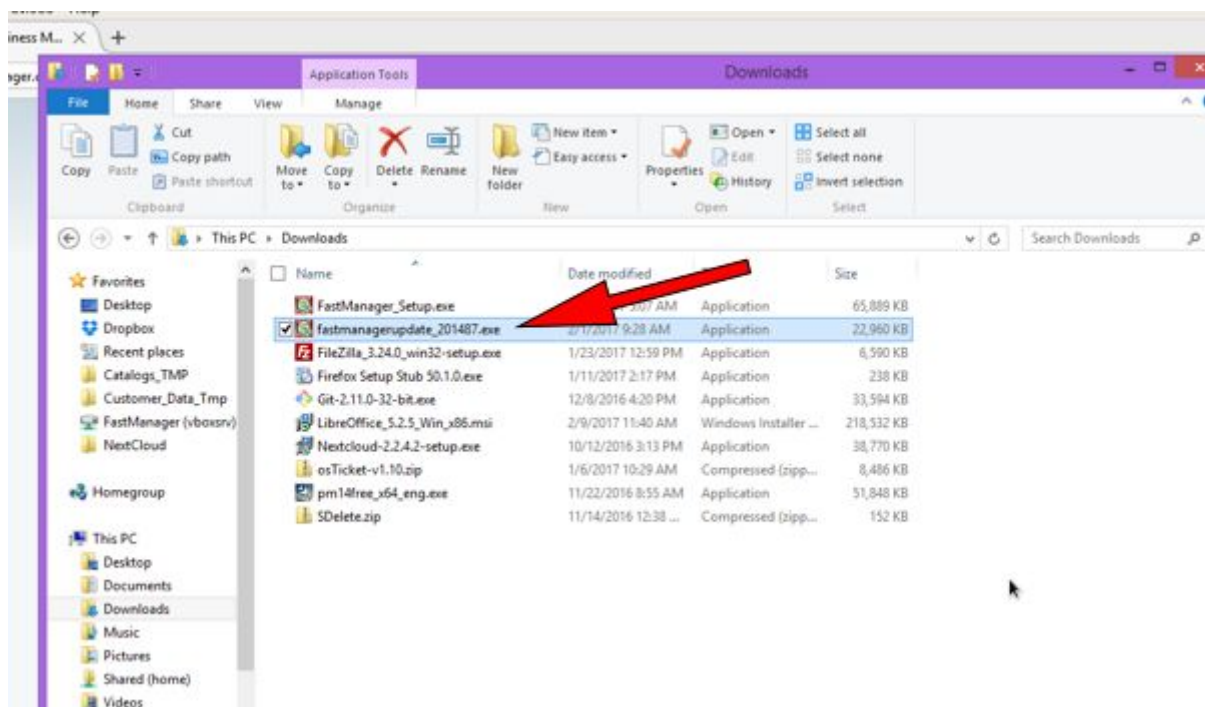
Minor Update  
Fixed the SSL/TLS support for Alpha Broder integration, after Alpha stopped supporting older SSL versions

**November 06 2015 - Version 2014 Revision 85** [Download](#)

Minor Update  
Added support for TLS when emailing PO's. Fixed a bug with the Work Order List. Added support for long TLD's in email addresses. Fixed the unnecessary message popup when d Payments. Added minor improvements to the Integrator.



- Locate the file fastmanagerupdate\_201xxx.exe in your downloads folder



- double-click the file to start the install process
- accept all the defaults
- reboot if prompted



If you have FastManager installed on multiple computers, it is important that you update all of them to the same Revision Number

From:

<https://docs.fastmanager.com/> - **FastManager Help Manual**

Permanent link:

<https://docs.fastmanager.com/maintenance/update>

Last update: **2020/04/27 11:08**

